

# Custodial Customer Service Guide

## Powered by Teamwork, Driven to Serve

Custodial Services prides itself on contributing to a clean and safe learning environment. We utilize a collaborative team-based approach to servicing our facilities, allowing for more efficient cleaning and continuity of service.

Our team members' attention to detail and ownership go beyond cleaning, creating world-class environments that support the University's goals of student success, groundbreaking research, and statewide impact.

## Keeping Campus Clean—Together

We believe genuine custodial care is rooted in partnerships--with departments, faculty, staff, and students to support shared goals and create environments where learning and innovation thrive.

The foundation of service is a united team, and this goes beyond our custodial colleagues. We can all support efforts by pitching in with small tasks, like emptying personal recycling and trash bins, dusting personal items within our workspaces and resetting a space when done. These small efforts help custodians use their time and resources more efficiently, especially in high-traffic areas.

Creating a culture of pride in our campus environment starts with each of us, and it makes a big difference.

## Contact Information and Helpful Resources

We utilize the most environmentally friendly and sustainable cleaning chemicals that are safe and effective and avoid using chemicals that may cause irritation.

Additional services, including special event coverage, and non-routine cleaning are requested by Building Security Coordinators and Residential Community Managers to the Custodial Services.

Contact us for more information, discuss a concern, or provide positive feedback for our team members!



Scan QR for the  
[\*Custodial Services Website\*](#)

### Contact Us:

**Brian Davidson | Residential**

864-650-8337

[bpdavid@clemson.edu](mailto:bpdavid@clemson.edu)

**Wanda Smith | E&G**

864-643-6449

[wanda@clemson.edu](mailto:wanda@clemson.edu)

**Ron Burke | HHS Contract**

337-849-9605

[rburke2@clemson.edu](mailto:rburke2@clemson.edu)

For an urgent cleanliness concern, please call our University Facilities Dispatch at 864-656-5450.

